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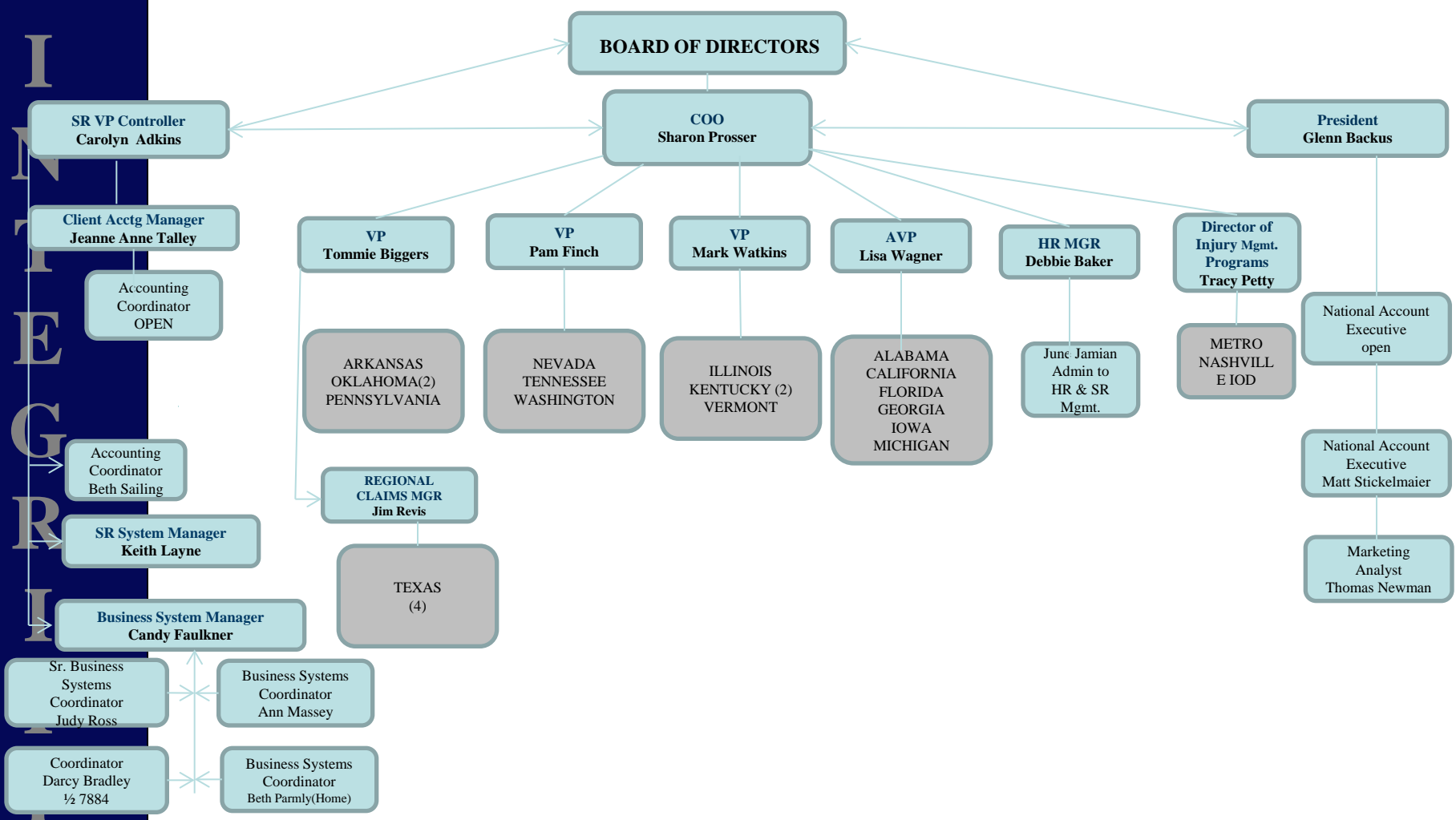


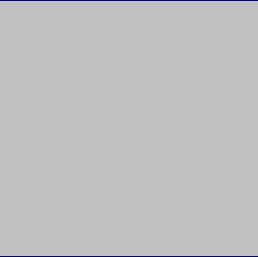
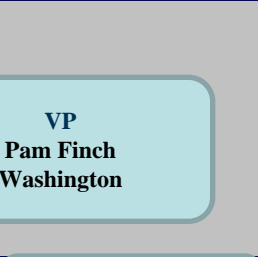
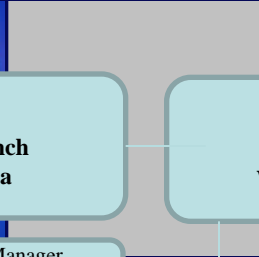
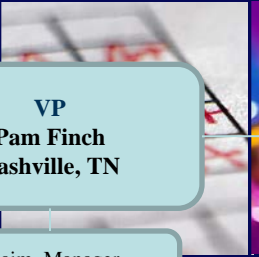
**Alternative Service Concepts**  
Flexibility · Expertise · Integrity

2014 Stewardship Report



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**VP  
Pam Finch  
Nashville, TN**

**VP  
Pam Finch  
Nevada**

**VP  
Pam Finch  
Washington**

Claim Manager  
**Tammy Moore (7825)**

Claim Manager  
**Donna Squires (7836)**

Sr. Claim Adjuster  
Jim Scott  
**(7873)**

Claim Supervisor  
**Karen Baskin  
W/C**

Claim Supervisor  
Project Manager  
**Mike Livermore**

Asst. Claim Adjuster  
Kathleen Paradis  
**(7873)**

Sr. Claim Adjuster(s)  
Stephanie Critcher  
Tish Harrington  
Kim Jordan  
Connie Pack

Sr. Claim Adjuster(s)  
Karen Barbee  
Diane Evans (Home)  
Dan Hamlin

Claim Adjuster  
Doniela Fiato  
Linda Whitley (MED ONLY)

Claim Adjuster(s)  
Celis Nozu  
Jasmine Sanchez  
Elise Logan

Claim Supervisor  
**Donna McEarl  
P & C**

Sr. Claim Adjuster(s)  
Susan Hyde  
Kelley Frye  
Karla Popovics  
Lori Siegrist

Claim Administrator  
Deborah Foxcroft

Clerical Support Supervisor  
Open

Claim Assistant(s)  
Gloria Hayes  
Jennie Bender  
Kay Biggs  
Tami Weigeshoff

Mail/ File Clerk  
Pam Orum  
Andrew Tunstill



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## Liability Report



## NC CLAIMS

209 reported

192 of those cases are first party claims where the member's property was not covered (landscaping, autos with no comp/coll coverage) and a third party was responsible for the damages

The claims are set up and ASC pursues subrogation against responsible third parties and/or their carriers

We've recovered \$342,244.08 on these claims on behalf of members since July 1, 2008.

20 of these claims are lawsuits for which there is no coverage under the NPAIP coverage form. Generally, these cases are set up and panel counsel is assigned pending a coverage determination.



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## Worker's Compensation Report